#### 1. How to reset the password?

• Click on the hyper link 'Forgot your password?'



- □ Enter username and Email ID.
- □ Click on the **Send verification code** Button.

Username	Note: Our payment portal has been upgraded. Existing tenants can login using your registered E-Mail address
Usemame	and gate access code as password.
	For Eg:
Verification is necessary. Please click Send button.	123245
Email Address	If you do not remember your password, click on 'Forgot
Email Address	your password' link, enter your registered E-Mail address and then enter one time verification code sent to your
SEND VERIFICATION CODE	registered email to retrieve your password!!
CONTINUE	
CANCEL	

- The Verification code will be sent to the registered Email address.
- Enter the Verification code and click on the **Continue** button.
- Enter the New password.
- Confirm the New password.

• Click on **Continue** button.

What is this?	code sent to your registered email to retrieve your password!!
Confirm New Password	'Forgot your password' link, enter your registered E- Mail address and then enter one time verification
Confirm New Password	Password@123 If you do not remember your password, click on
What is this?	For Eg:
New Password	Existing tenants can login using your registered E- Mail address and gate access code as password.

## 2. How to 'Make a Payment'?

- Select one or more units.
- Select One Time Payment option from dropdown.
- Click on **GO** button.



• Select Number of months to prepay from the drop-down.

<b>S</b> 5		DRAGE						Test Name! 🏝 冾 希 🔱
O Tenant Na	ame 2		Address Address Test, b,Colorado,15	, 5444		د (2	ell Phone 12) 121-2121	Location 19 - TestezStorage Bethesda
Unit Detail			Payment D	Petai	I.		Pay My Bill	
Unit #	ä	7630	Rent	:	\$127.74		\$0.00	
Unit Size	:	10X10CS	Insurance	:	\$3.87			
Lease #	;	230720095810191	Discount	:	\$0.00			
Move In Date	:	07/20/2023	Tax	:	\$8.71			
Paid Thru. Date	:	08/19/2023	Total	:	\$161.32			
Status	:	Current	Total Due	:	\$0.00			
Balance	:	\$0.00						
		-	Nunsber of More	ths i'd li	ke to Prepay 🗸 🗸			Cancel

• Click on Calculator Icon to see Payment Break Down.

O Tenant N D Test Nam	ame C		Address Address Test, b,Colorado,15	444	٩	Cell Pho (212) 121-	2121	-	Location 19 - TestezStorage Bethesda
Unit Detail			Payment D	)etai	i.		Pay My Bill		
Unit #		7630	Rent		\$127.74		\$161.32		
Unit Size		10X10CS	Insurance	:	\$3.87				
Lease #	;	230720095810191	Discount	÷	\$0.00				
Move In Date	:	07/20/2023	Tax	:	\$8.71				
Paid Thru. Date	:	08/19/2023	Total	1	\$161.32				
Status	:	Current	Total Due	:	\$161.32				
Balance	:	\$0.00							
			1				_		Cancel pay \$161.

Payment Details	Balance	PrePay Balance
Deposit	\$0.00	\$0.00
Rent	\$0.00	\$127.74
Property Protection	\$0.00	\$3.87
Fees	\$0.00	\$21.00
Late & Lien Charges	\$0.00	\$0.00
Merchandise	\$0.00	\$0.00
Discount	\$0.00	\$0.00
Tax	\$0.00	\$8.71
Total	\$0.00	\$161.32

□ Click on Pay button.

Test Name Add	dress Test, colorado,15444	(212) 121-2121	19 - TestezStorage Bethesda
nit Detail Pay	yment Detail	Pay My Bill	
it # : 7630 Rent	; \$127.74	\$161.32	
it Size : 10X10CS Insura	ance ; \$3.87		
ase # : 230720095810191 Disco	ount : \$0.00		
we in Date : 07/20/2023 Tax	: \$8.71		
id Thru. Date : 08/19/2023 Total	; \$161.32		
atus : Current Tota	al Due : \$161.32		
lance : \$0.00			

- Enter Credit card details.
- □ <u>Click on 'Make Payment'</u> button.

Order Information			
Total Amount (\$):			
\$161.32			
Transaction Type:			
CREDITSALE			
Card Information			
Card Number:*			
Expiry Date:*			
	~		
	~		
CVV: 🕐			
Customer Information			
First Name:*			
Postal Code:*			
Make Payment			
<b>5</b> STORAGE CENTER			Test Name! 🚢 冾 菕 😃
C Tenant Name Test Name	Address Address Test, b,Colorado,15444	Cell Phone (212) 121-2121	40 Location 19 - TestezStorage Bethesda
		$\overline{}$	
	PAYMENT	SUCCESSFUL!	
	Authorization	Code: 00000/7/6/27	
		code . 000004/4042/	
	A copy of the Receipt has be	en emailed to you. Click HERE to view.	
	A copy of the Receipt has be	en emailed to you. Click HERE to view.	

## 3. How to set up auto pay?

- Select unit.
  - □ Select Auto Pay Setup option from drop down.
  - □ Click on **GO** button.

Unit#	Lease#	Balance	Paid Thru	Status	Autopay
7630	230720095810191	(\$161.32)	08/31/2023	Prepaid	Disabled

- □ Click on **'Setup AutoPay'** button.
- Enter Credit card details.
- Click on 'Make Payment' button.

□ Click on **'Save'** button.

~
~

Autopay	3	×
<ul> <li>Enable Autopay</li> </ul>		
	Update on Internet	
	Cancel	
	Click Save to Confirm the Autopay Set	tup

#### 4. How to 'Schedule a Move Out'?

- Select unit.
- Select 'Schedule Moveout' option from drop-down. 
   Click on 'Go' button.

<b>D S</b>	TORAG ENTER	E			Test Name!	<b>╩</b> ≗ <b>क ∪</b>
9 - Testez U V 7	Storage Bethesc Init# I 630 :	da × Lease# 230720095810191	Balance (\$161.32)	<b>Paid Thru</b> 08/31/2023	<b>Status</b> Prepaid	Autopay Enabled
				Se	chedule Moveout	y Go

- □ Select Move out date.
- □ Select Reason to Move Out.
- Click on **Submit** button.

S STOR	AGE ER		Test Name! 🎎 峇 希 🔱
O Tenant Name Test Name	Address Address Test, b,Colorado,15444	Cell Phone (212) 121-2121	Location 19 - TestezStorage Bethesda
Unit Details		Schedule MoveOut	
Unit #	: 7630	Move-Out Date	
Unit Size	: 10X10CS		
Lease #	: 230720095810191		
Move in Date	; 07/20/2023	Select	
Paid Thru. Date	: 08/31/2023		
Status	: Prepaid	C*Notes	
Balance	: (\$161.32)		
Scheduled MoveOut	1		
		Cancel Auto CC / ACH	Cancel

# 5. How to Update 'Contact Info'?

- Select unit.
- □ Select 'Contact Info'.
- □ Click on 'GO' button.

ur Location	
9 - TestezStorage Bethesda 👻	
Unit# Lease# Balance Paid Thru Status	Autopay
✓ 7630 230720095810191 (\$161.32) 08/31/2023 Prepaid	Enabled

- Click on **'Edit'** button.
- Update or Edit the Information.
- □ Click on **'Update'** button.

	* Last Name
Middle Name	Name
City	State
Ь	Colorado 🗸
* Country	e * Email
United States of America	✓ test@123.com
	*Cell Phone
Home Phone	2121212121
	Middle Name  * City b  * Country United States of America Home Phone