1. How to reset the password?

• Click on the hyper link 'Forgot your password?'



- □ Enter username and Email ID.
- □ Click on the **Send verification code** Button.

Username	Note: Our payment portal has been upgraded. Existing tenants can login using your registered E-Mail address
Usemame	and gate access code as password.
	For Eg:
Verification is necessary. Please click Send button.	John@abc.com 123245
Email Address	If you do not remember your password, click on 'Forgot
Email Address	your password' link, enter your registered E-Mail address and then enter one time verification code sent to your
SEND VERIFICATION CODE	registered email to retrieve your password!!
CONTINUE	
CANCEL	
	A 17 1 A

- The Verification code will be sent to the registered Email address.
- Enter the Verification code and click on the **Continue** button.
- Enter the New password.
- Confirm the New password.

• Click on **Continue** button.

What is this?	code sent to your registered email to retrieve your password!!
Confirm New Password	'Forgot your password' link, enter your registered E- Mail address and then enter one time verification
Confirm New Password	John@abc.com Password@123 If you do not remember your password, click on
What is this?	For Eg:
New Password	Existing tenants can login using your registered E- Mail address and gate access code as password.

2. How to 'Make a Payment'?

- Select one or more units.
- Select One Time Payment option from dropdown.
- Click on **GO** button.



• Select Number of months to prepay from the drop-down.

S 5		DRAGE					Test Namel 🏝 🛆 希 🔱
O Tenant Na			Address Address Test b,Colorado,15			ell Phone 12) 121-2121	Location 19 - TestezStorage Bethesda
Unit Detail			Payment D	Petai	I.	Pay My Bill	
Unit #	÷	7630	Rent	:	\$127.74	\$0.00	
Unit Size	:	10X10CS	Insurance	:	\$3.87		
Lease #	;	230720095810191	Discount	:	\$0.00		
Move In Date	:	07/20/2023	Tax	:	\$8.71		
Paid Thru. Date	;	08/19/2023	Total	:	\$161.32		
Status	:	Current	Total Due	:	\$0.00		
Balance	:	\$0.00					
		mline after normal busine	Nunsber of Mon	ths i'd li	ke to Prepay 🗸 🗸		Cancel

• Click on Calculator Icon to see Payment Break Down.

O Tenant N D Test Nam			Address Address Test, b,Colorado,15		l (Cell Phor (212) 121-2		-	Location 19 - TestezStorage Bethesda
Unit Detail			Payment D)etai	il		Pay My Bill		
Unit #		7630	Rent	1	\$127.74	_	\$161.32		
Unit Size	:	10X10CS	Insurance	:	\$3.87				
Lease #	:	230720095810191	Discount	1	\$0.00				
Move In Date	:	07/20/2023	Tax	:	\$8.71				
Paid Thru. Date	:	08/19/2023	Total	:	\$161.32				
Status	:	Current	Total Due	:	\$161.32				
Balance	;	\$0.00							
			1		~	a 🖊 🗕			Cancel pay \$161.

Payment Details	Balance	PrePay Balance
Deposit	\$0.00	\$0.00
Rent	\$0.00	\$127.74
Property Protection	\$0.00	\$3.87
Fees	\$0.00	\$21.00
Late & Lien Charges	\$0.00	\$0.00
Merchandise	\$0.00	\$0.00
Discount	\$0.00	\$0.00
Tax	\$0.00	\$8.71
Total	\$0.00	\$161.32

□ Click on Pay button.

) Tenant Name Test Name	Address Address Test b,Colorado,1		Cell Phone (212) 121-2121	Location 19 - TestezStorage Bethesda
nit Detail	Payment [Detail	Pay My Bill	
it# : 7630	Rent	\$127.74	\$161.32	
it Size : 10X10CS	Insurance	; \$3.87		
ase # : 230720095810191	Discount	: \$0.00		
ive In Date : 07/20/2023	Tax	: \$8.71		
id Thru. Date : 08/19/2023	Total	; \$161.32		
tus : Current	Total Due	: \$161.32		
lance : \$0.00				

- Enter Credit card details.
- □ <u>Click on 'Make Payment'</u> button.

Total Amount (\$):			
\$161.32			
Transaction Type:			
CREDITSALE			
Card Information			
Card Number:*			
Expiry Date:*			
	~		
	~		
CVV: ?			
Customer Information			
First Name:*			
Postal Code:*			
Make Payment			
Make Payment			
Make Payment	-		Test Name! 🚢 冾 🏠 (
STORAGE	Address Address Test, b,Colorado,15444	Cell Phone (212) 121-2121	Test Name! 🍪 🔓 😭 🕻 Vecation 19 - TestezStorage Bethesda
C STORAGE CENTER	📭 Address Test,		Location 19 - TestezStorage
C STORAGE CENTER	Address Test, b,Colorado,15444		Location 19 - TestezStorage
C STORAGE CENTER	Address Test, b,Colorado,15444	(212) 121-2121	Location 19 - TestezStorage
C STORAGE CENTER	Address Test, b,Colorado,15444	(212) 121-2121	19 - TestezStorage
C STORAGE CENTER	Address Test, b,Colorado,15444	(212) 121-2121	Location 19 - TestezStorage

3. How to set up auto pay?

- Select unit.
 - □ Select Auto Pay Setup option from drop down.
 - □ Click on **GO** button.

Unit#	Lease#	Balance	Paid Thru	Status	Autopay
7630	230720095810191	(\$161.32)	08/31/2023	Prepaid	Disabled

- □ Click on **'Setup AutoPay'** button.
- Enter Credit card details.
- Click on 'Make Payment' button.

□ Click on **'Save'** button.

Order Information	
Total Amount (\$):	
\$0.00	
Transaction Type:	
CREDITAUTH	
Card Information	
Card Data:*	
Expiry Date:*	
	~
	~
CVV: 👔	
Customer Information	
Customer Title:*	
First Name:*	
State or Province:*	
Postal Code:*	
Make Payment	
-	

Autopay	>	<
 Enable Autopay 		
	Update on Internet	
	Cancel	
	Click Save to Confirm the Autopay Setu	up

4. How to 'Schedule a Move Out'?

- Select unit.
- Select 'Schedule Moveout' option from drop-down.
 Click on 'Go' button.

Loca	STOR					
	stezStorage B Unit#	Lease#	Balance	Paid Thru	Status	Autopay
1	7630	230720095810191	(\$161.32)	08/31/2023	Prepaid	Enabled
					Schedule Moveout	a 🗸 🗸 Go

- □ Select Move out date.
- □ Select Reason to Move Out.
- Click on **Submit** button.

S STOP	RAGE FER		Test Name! 🏜 冾 菕 😃
O Tenant Name Test Name	Address Address Test, b,Colorado,15444	Cell Phone (212) 121-2121	Location 19 - TestezStorage Bethesda
Unit Details		Schedule MoveOut	
Unit #	: 7630	-*Move-Out Date	
Unit Size	: 10X10CS		
Lease #	: 230720095810191	"Reason to Move-Out-	
Move in Date	; 07/20/2023	Select	
Paid Thru. Date	: 08/31/2023		
Status	: Prepaid	C*Notes	
Balance	: (\$161.32)		
Scheduled MoveOut	1		
		Cancel Auto CC / ACH	
			Cancel

5. How to Update 'Contact Info'?

- Select unit.
- □ Select 'Contact Info'.
- Click on 'GO' button.

5	TOR	AGE ER		Test Name! 🚢 合 菕 (
ur Location 9 - TestezStorage Bethesda							
(Unit#	Lease#	Balance	Paid Thru	Status	Autopay	
	7630	230720095810191	(\$161.32)	08/31/2023	Prepaid	Enabled	
					Contact Info	♥ Go	

- Click on **'Edit'** button.
- Update or Edit the Information.
- □ Click on **'Update'** button.

	* Last Name
Middle Name	Name
City	* State
Ь	Colorado 🗸
* Country	e * Email
United States of America	✓ test@123.com
	*Cell Phone
Home Phone	2121212121
	-* Country